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# PRESS RELEASE

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## **I want to assemble this motor but the part is 600 degrees! What do I do?!**

Bob White Electrix is an Australian company located in Victoria that provides mechanical and electrical services. Their main service is repairing electric motor generator coils, however they also offer maintenance services for rotating electrical equipment. In addition to these services they offer an on site rewinding service which is available throughout Australia, South – East Asia and the Pacific. At Bob White Electrix only highly trained technical personnel and expert trade's people are hired to ensure consistent excellence in their service delivery.

Bob White Electrix called upon Summit Matsu Chilling Systems (Summit Matsu) to provide them with the 240 volt air cooled chiller which they use in their welding process. In this welding process a piece of copper is heated up to 600 degrees, once this temperature is reached the copper must be cooled down as soon as possible to avoid burning paper, this is when the chiller is required. The main function of the chiller in the welding process is to enable a very low temperature be maintained in order to cool the boiling hot welded joint as soon as it is finished being welded.

Since chiller implementation, it has performed its intended function and there has been no problems experienced with the air cooled chiller. When asking Jamie Cockerill, a supervisor at Bob White Electrix what the implication of a chiller break down would be he was quick to say "Major, Catastrophic, the chiller plays a key role in our business process." This is yet another case of a business' relying on Summit Matsu chillers to carry out their everyday business emphasising how important it is to have a reliable chiller supplier.

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Jamie Cockerill continued to comment about their satisfaction with Summit Matsu he said his experience was “very good, we found we needed a chiller very late in the project, so we ordered the chiller and received it very quickly!” Jamie’s chiller was delivered within two weeks of making a request, the quick and quality service delivery enabling them to begin their welding process needed to carry out their maintenance and reparation services. Without the chiller their business would have been delayed to begin operation. So as a direct result of Summit Matsu’s prompt service response, Bob White Electrix was able to begin operating almost straight away.

In this transaction both companies were situated in Australia which makes it easy to communicate in the case that any problems arise with the chiller. As the chiller is a pivotal machine used in the welding process communication between the two companies was an important aspect for Bob White Electrix making their decision. Another benefit from being situated in the same country was that Summit Matsu was able to quickly deliver the chiller within two weeks of Bob White Electrix ordering the chiller.

More information on similar applications and case studies can be found online at <http://www.matsu.com.au>. For product enquiries please call 1300 CHILLERS (1300 244 553) or + 61 2 9698 4666.

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